





Passion to Serve

AGREEMENT FOR EMPANELMENT BETWEEN BHATIA HOSPITAL

AND

SHRI PALANPURI STHNAKVASI JAIN ASSOCIATIO

- 1. This agreement is made on 16th February 2017 between Bhatia Hospital at Tardeo Read Grant Road (W), Mumbai - 400 007 (hereinafter referred as 'Hospital') Shri Palanpuri Sthrakyas Association (a Jain Community Group) Samir Diamonds, 910, Prased Mumbai 400 the members associated with your Community Group and covers the understanding between them as below:
- 2. The criteria for ascertaining the membership will be as follows: The person should have membership card

The membership should be of paid nature

The person should be a member of an institution for at least three months prior to his availing discount facility from the hospital

- 3. Facilities under this MOU can be extended and to be strictly confined to the close family. members (spouse, parents, children, daughter in law and Grand Children only) of the registered members.
- 4. Members will have to carry the membership ID cards issued to them by 'Shri Palanpur Sthnakvasi Jain Association at the time of admission for availing the facilities mentioned in this MOU.
- 5. In exceptional cases, in absence of membership ID card, members should produce official letter mentioning his/her membership number of 'Shri Palanpuri Sthnakvasi Jain Association
- 6. In case, if the patient is close relative of the existing member, patient's relationship with that member, his membership number and contact number shall be strictly mentioned in the letter. (Photocopy of patient's Photo ID, address proof and photocopy of respective existing registered member's ID card showing relationship with the patient to be submitted for verification purpose)















Mumbai - 400 007 | Tel.: +91 (22) 6666 0000









- 7. In case of emergency, if members have not carried their membership documents at the time of admission, they need to declare their membership justifying reason for not carrying the documents and may submit the documents within 48 hours from the time of admission, failing to which member will not be eligible for availing the MOU benefits.
- 8. 'Shri Palanpuri Sthnakvasi Jain Association shall share the updated list of its registered members (Membership no, name, address and contact no.) with us on regular basis for verification purpose and ensure that hospital has updated list of your members. The registered member must be at least a month old to avail the MOU benefit. If patient is admitted in the hospital and his name is not found in your member's list, patient will not be considered for extending the MOU benefits.
- 9. In case of medical emergency the hospital will ensure to admit the member in any available bed hased on class basis.
- 10. Members will directly make payment against the bills received from the hospital by cash or credit/debit cards. (Including interim bills generated on every alternate day and final bill at the time of discharge).
- 11. The hospital agrees to give discount as mentioned below –
- 10% discount on in-patient bill excluding the charges for implants, pharmacy, Medical supplies, Consumables, Non Medical Items, Diagnostic or OT packages and Diagnostic tests done outside hospital.
- 20% discount on Diagnostic Tests done on OPD basis excluding Diagnostic Packages and outside Hospital test
- 10% discount includes MRI & CT Scan excluding contrast even though it is outside test. (This discount will not be applicable for patient covered by TPA / Insurance)
- 12. The discount facility is supposed to be made available for genuine members only. A person should not avail of this discount facility by getting represented from your institution as a member just for the sake of getting discount even though he is not a genuine member. If this happens then it leads to gross misuse of facility and breach of trust. This will also result in termination of agreement with immediate effect.
- 13. A staff member of our hospital or his relatives will NOT be entitled for benefit under this arrangement.
- 14. At the time of admission in the hospital member should specifically write 'Bhatia Hospital Direct' in the column provided for information about referring the doctor. The name of the referring













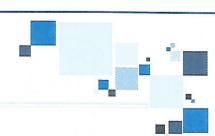












- 15. doctor can also be mentioned in the bracket. The member shall be referred to various consultants as may be required depending on the disease and condition by the hospital authorities. Member must ensure that they do not carry any referral slip for any specific consultant attached to the hospital to avail the discount as per this MOU.
- 16. ARBITRATION: All disputes, differences and/or claims arising out of these present or as to the construction, meaning or effect here of or as to the rights and liabilities of the parties hereunder shall be settled by arbitration to be held in Mumbai in accordance with the provisions of the Arbitration and Conciliation Act, 1996 or any statutory amendments there of or any statute enacted for replacement thereof and shall be referred to the sole arbitration of a person to be nominated/ appointed by Bhatia Hospital. In the event of death, refusal, neglect, inability or incapability of the persons so appointed to act as an arbitrator, the Hospital may appoint a new arbitrator. The award including the interim award/s of the arbitrator shall be final and binding on all the parties concerned. The arbitrator may lay down from time to time the procedure to be followed by him in conducting arbitration proceedings in such manner as he considers appropriate. Any proceedings to be initiated in any court of law in pursuance of this arbitration shall be instituted and held in the court at Mumbai only.
- 17. <u>JURISDICTION</u>: It has been agreed between the parties hereto that Mumbai courts alone shall have exclusive jurisdictions in respect of any matter, claim or dispute arising out of or in any way relating to these presents or to anything to be done pursuant to these presents or in regard to interpretation of these presents or of any clause or provision thereof.
- 18. <u>NOASSIGNMENT</u>: The parties shall not be directly and/or indirectly entitled to assign their interest under this MOU to any third party without the written consent of the other party and any attempt to do will be void.
- 19. MODIFICATIONS: This MOU may be modified, varied or amended only by a written instrument duly executed by each of the parties hereto.
- 20. Benefits of this MOU cannot be clubbed with any other concessional schemes.
- 21. 'Shri Palanpuri Sthnakvasi Jain Association' will facilitate display of A3 size poster / side rectangular banner of Bhatia Hospital's Health Talks on its notice board / premises.
- 22. This MOU shall be valid for a period of one year from 16th FEB 2018
- 23. Any amendments in the clauses of the MOU can be effected only in writing with the consent of both the parties.





















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- 24. Either Party may terminate this MOU upon 30 days advance written notice to the other.
- 25. Each of the parties here agrees to undertake with the other to act in the utmost good faith in interpreting and implementing this Agreement and agrees to do all things reasonably within its power which are necessary or desirable to give effect to the spirit and intent of this agreement.

For and on behalf of Bhatia Hospital

:Dr.Rajeev Boudhankar

:Chief Executive Officer

Signature & Stamp

Designation

Name

For and on behalf of Shri Palanpuri Sthnakvasi Jain Association

Name

: Mr.Anup Zaveri

Designation : Chairman

Signature & Stamp

















